



**THE SOCIETY OF
ST. VINCENT DE PAUL**

FEED. CLOTHE. HOUSE. HEAL.

THE SOCIETY OF ST. VINCENT DE PAUL
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STVINCENTDEPAUL.NET

2013 | VIEW OF THE POSSIBLE

**THE SOCIETY OF
ST. VINCENT DE PAUL**





WE ARE THE SOCIETY OF

FRIDAY NIGHT PIZZA AND MONDAY MORNING MERCY, OF FRESH PERSPECTIVES AND A VIEW OF THE POSSIBLE, OF SMILES, HOT MEALS, HOUSES TURNED INTO HOMES AND SECOND HAND STUFF INTO SECOND CHANCES, OF CLOTHES TO INSPIRE OUR BODIES' WISH TO BE BEAUTIFUL AND SOULS SHOWERED WITH COMPLIMENTS AND PAIN ADDRESSED WITH ATTENTION, OF DIGNITY DELIVERED TO THE NEEDY DOOR AND SMILES VOLUNTEERED AND BOXES FILLED WITH FOOD AND A PROMISE FOR THE FUTURE, OF A ROOF WHERE YOU CAN HEAR THE FOOTSTEPS OF ANGELS AND A PILLOW THAT SAYS HAPPILY EVER AFTER, AND OF LOVE AND LAUGHTER, HUMILITY, CIVILITY, STABILITY, AND TRANQUILITY, OF SERVING, OF BEING A SERVER AND DESERVING THAT PRIVILEGE, AND HOLDING OUT HOPE AND HELPING WITH THE LIGHT BILL, EMPTY PANTRY AND THE PHONE, AND MAKING SURE NO ONE IS LEFT ALONE, WITHOUT A PRAYER OR A FRIEND, OF MAKING EACH OTHER FEEL RICH, AND LUCKY, AND ALIVE.

Oliver Moore is our
Phoenix Dining Room Manager.
He has been working for
St. Vincent de Paul for 15 years.



DEAR FRIENDS OF ST. VINCENT DE PAUL,

How was this past year? Perhaps you were hungry or witnessed hunger. Possibly you found yourself without the means to dress adequately for work or your self-esteem, or even to keep your children looking and feeling their best. Maybe it was a clean, safe home you lacked or you knew of someone for whom a dignified dwelling really was a luxury. Conceivably, medical issues or insurance woes made life difficult for you or your loved ones.

Whether 2012 was a year of challenges for you on the most basic level or you have never in your life wanted for food, clothing, a warm bed or attentive doctor, for us the philosophical and practical focus is the same. To be served or to serve, to be waited on or to wait on – at St. Vincent de Paul we are dedicated to fostering a community in which we all look out for each other, in which we have faith in each other, as members of one family.

As you will see in the next several pages, in what we are calling the *View of the Possible*, we had a successful year. Not beyond our own high standards, but certainly beyond the bravest hopes of many of our neighbors who are in need. Our Vincentian volunteers continue to perform their miracles of personal compassion. Together with our committed staff and generous supporters they embrace our most vulnerable citizens in love and protection, enriching their own lives while doing so.

So what are our plans for tomorrow? How will we achieve them? Now *that* is where we need your help, as our supporters, on three different levels.

First, with your money and time: There is no substitute for these basic building blocks. Our Society is greatly blessed to be a place where communities come together to help us help others.

Second, with your influence: We ask each of you to be a St. Vincent de Paul ambassador to raise awareness of our mission and the scope of our services and accomplishments. Tell people who know our name what it stands for: FEED, CLOTHE, HOUSE, HEAL is a good start. Inform and enlighten where you can and we believe inspiration will shine through – to the benefit of those whom we are privileged to serve at St. Vincent de Paul.

Finally, with your prayers and the impact of your spirit: We ask that you keep St. Vincent de Paul and those we serve in your prayers. Give graciously at all times, even when it is not directly connected with St. Vincent de Paul. Generously accept gifts as well, bestowing dignity on the giver. This raises the tide of goodness and fellowship for all of us.

Thank you for your continued belief in us. We consider this to be a sacred trust, one we strive to honor fully every day. May God abundantly bless you and those you love in the year ahead.

Joseph J. Riley, *President*
Stephen J. Zabilski, *Executive Director*



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A makeover from the *Vincentian Fresh Perspectives* program gave Diamond Ochoa a new home for her homework.

Enhancing Our Recipe for 2013

Every year, we hear staggering statistics on the number of children and families who go hungry in the United States. Arizona ranks as one of the highest in child hunger. Last year, St. Vincent de Paul's network of local food pantries delivered more than 471,000 emergency food boxes to struggling families in central and northern Arizona. Our dining rooms provided more than 1.1 million meals to hungry guests. We are proud of our efficiency and the number of people we are able to serve, but we are more proud that each of those we



FEED.

served was not treated as another number. All of our emergency food boxes are delivered by volunteers who listen and offer prayer, friendship and encouragement. Our dining rooms are more than plates of hot, nourishing food. They are safe havens where those in need can check their burden and worries at the door to come to the dinner table. As we continue to improve the quality of meals and increase our capacity to serve, we are also developing new enrichment activities for kids in the family dining room. Never before have we seen the increasing number of families asking for help for the first time in their lives, but never before have we worked harder to nourish them, in body, mind and soul.



Every guest is greeted with a warm smile and a hot meal at the Phoenix Dining Room.



**Fashion Prediction for 2013:
More Dignity**

Clothing is about dignity and respect. Last year, about 24,000 homeless individuals visited our main campus for showers, clean clothes, food and other services to get back on their feet. Our thrift stores gave more than \$254,000 worth of clothing and essential items to families in need. In addition to generating



CLOTHE.

funding for services, our thrift stores act as distribution points for families that lack basic items like clothing and beds for their children. Next year, we hope to enhance our thrift store operations so that we are able to serve more families. No child should have to sleep on the floor and parents should not have choose between clothing their children or paying rent and putting food on the table.

Surprises are in style
at our Sunnyslope
thrift store.



“I’m Home!” ... 2013’s Clarion Call

Many working poor families make choices between putting food on the table, buying medication, or paying rent. For families that live paycheck to paycheck, it only takes an unexpected medical bill or a car breaking down to put them behind. Last year, we provided more than \$9.9 million in direct aid through our Conferences of Charity to help families with rent, utility payments and other assistance. Not only is homelessness emotionally taxing for families, it is an even greater challenge for families and individuals to get back on track once they become homeless. We do all that is within our power to prevent homelessness through direct aid, counseling and referrals. We also aim to break the cycle of chronic homelessness through our shelter. Ozanam Manor is our transitional shelter for an especially vulnerable group of adults experiencing homelessness: those over age 50 or



HOUSE.

with disabilities. Last year, the shelter housed 145 people and 65 moved into permanent housing. By providing a home, we restore the dignity and hope of individuals so that they can heal from the traumatizing effects of homelessness. We know that a house is not just a place to sleep at night. It’s a home you feel safe in and one that you can be proud of. Our Vincentian Fresh Perspectives program improved the homes of 40 low-income families with repairs, furniture, fresh coats of paint and best of all, fresh new beginnings. Next year, we hope to increase the number of beds available to veterans in Ozanam Manor as well as decrease the length of stay for all residents until permanent housing solutions are available. We don’t want individuals of any age to ever suffer homelessness. Families should have a safe and healthy environment in which to live and flourish. Everyone deserves the chance to say, “I’m home.”

Happiness is a roof over your head and friends who will take you under their wings.



The Prognosis is Excellent for 2013

Healing begins by knowing that someone is there for you. Our dental and medical clinic provides a safety net for working-poor individuals and families without insurance. Last year, we provided more than 14,000 appointments and more than \$3.1 million worth of medical and dental care. By collaborating with local universities and volunteer dentists over the next year, our dental clinic will be able to double our capacity to provide children's orthodontics. In addition to our regular children's dental program, we look forward to giving more than 200 uninsured children



HEAL.

the opportunity to have healthy smiles. Every Little Step Counts, our community-based health education program, launched Vinny's Kids, a running and fitness club for kids. Three times a week, kids and their families meet at a local park to train for 1K and 5K runs with fitness coaches who provide child-appropriate activities to improve running skills. As the number of uninsured people continues to increase in Arizona, we hope not only to increase our capacity by taking in new patients, but also to continue to enhance our health education programs. By teaching families to take care of their health, we decrease the need for uninsured individuals to rely on emergency rooms and improve the wellness of our community as a whole.



Things are looking up as families look forward to getting healthy and staying healthy.



673,821
VOLUNTEER HOURS

18,828
VOLUNTEER POSITIONS
FILLED

1,756,825
TIMES A PERSON
WAS HELPED

\$13,838,166
VALUE OF DIRECT AID



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PROGRAMS & SERVICES

Vincentian Conferences of Charity

Home Visits	56,124
Emergency Food Boxes Distributed	471,000
To Families/Individuals	394,000
To Other Organizations	77,000
Parish Conferences of Charity	89
Vincentian Volunteers	5,598
Volunteer Hours	541,170

Dining Rooms/Kitchen

Meals Distributed	1,157,926
Locations Served	23
Volunteers	4,991
Volunteer Hours	99,696

Food Reclamation

Total Pounds Processed	6,007,804
Volunteers	287
Volunteer Hours	5,696

Thrift Stores

Number of Thrift Stores	18
Market Value of Free Items Distributed Through Stores	\$ 254,755
Volunteers	2,521
Volunteer Hours	50,362
Number of Pick-ups (Metro Phoenix)	23,618

Ministry to the Homeless (Showers, Clothing, Case Management, Referrals)

Persons Served	24,171
Value of Direct Aid	\$79,198
Volunteers	584
Volunteer Hours	11,603

Ozanam Manor Transitional Shelter

Persons Sheltered	145
Nights Lodging	17,080
Case Management Hours	4,132
Volunteer Hours	24,483
Volunteers	1,210

Vincentian Fresh Perspectives

# Homes Transformed	40
People Served	181
Volunteers	2,447
Volunteer Hours	16,570
Value of Aid	\$472,542

Homeless Assistance and Prevention Programs

Individuals and Families Served	266
Value of Direct Aid	\$126,969
Volunteers	117
Volunteer Hours	2,321

Vincentian Conferences of Charity

Direct Aid Value for Shelter, Utilities and Other Assistance	\$9,989,457
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Medical and Dental Clinic

Total Visits	14,537
Medical Visits	5,711
Adult Dental Visits	1,830
Children's Dental Visits	4,454
Ancillary Visits	2,542
Market Value of Services	\$3,170,000
Volunteers	1,073
Volunteer Hours	21,300

St. Anne's Medical Equipment Loans

Pieces of Equipment Loaned	596
Volunteer Hours	316

Transient Aid Center — Maricopa and Coconino Counties

Travelers Assisted	474
Value of Aid	\$26,622
Volunteer Hours	633

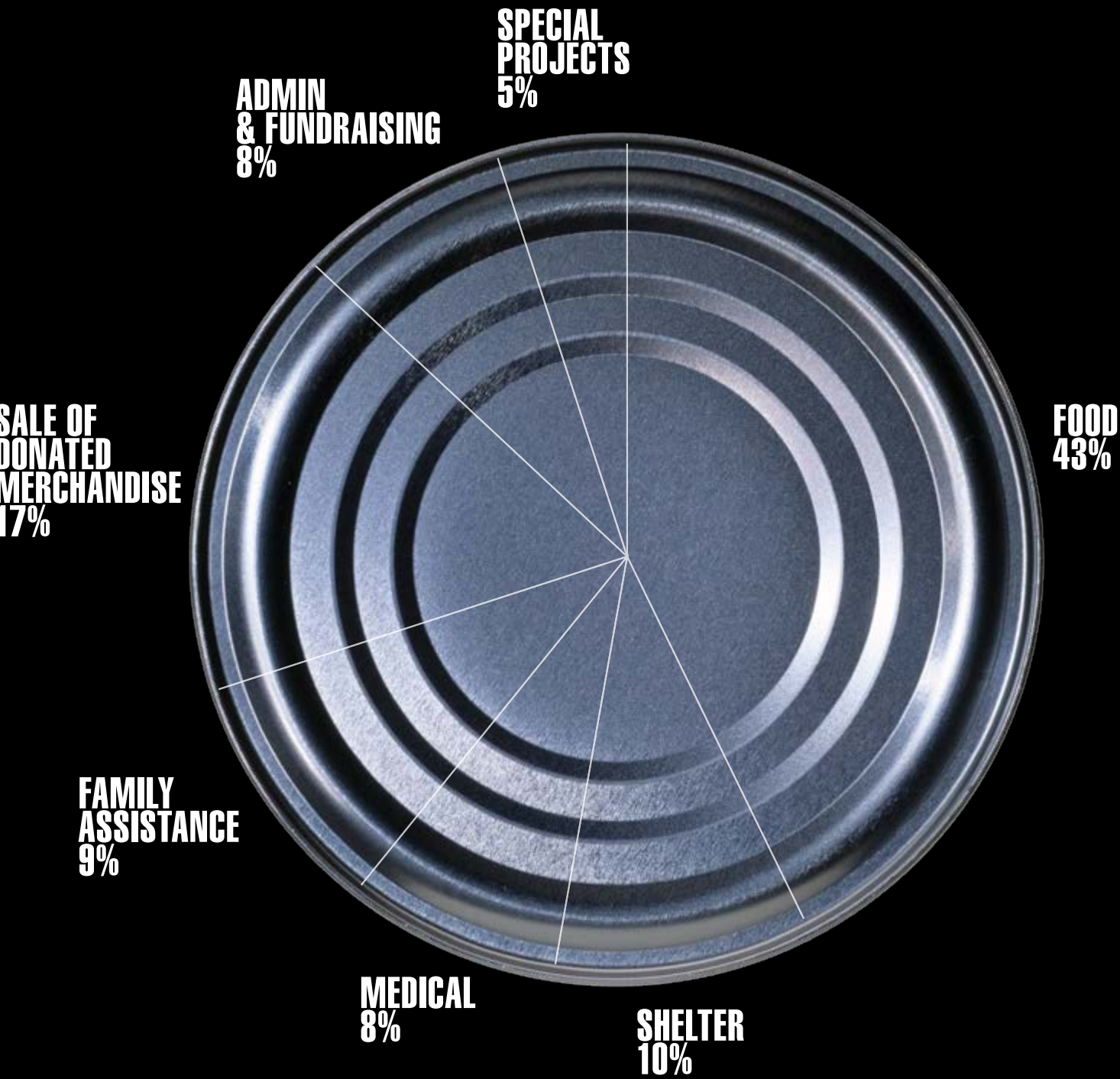
Adopt a Family for Christmas

Families Served	367
Sponsors	249

One at a Time Scholarships

Students in Program	17
Value of Aid	\$74,500
Volunteer Hours	532

PROGRAMS
& SERVICES



Estimated Operating Revenue and Expenses
FY 2012*

	Council	Districts	Conferences	Conf and Dists*	Total	
Community Donations	6,278,474	35,185	3,109,984	3,145,169	9,423,643	27%
Grants	1,754,412			-	1,754,412	5%
Estates and Trusts	1,042,942			-	1,042,942	3%
Sale of Donated Merchandise	4,736,684		1,367,062	1,367,062	6,103,746	17%
In-Kind (goods and services donated)	9,966,728		3,372,390	3,372,390	13,339,118	38%
Investment and Other Income	723,214	492,486	2,037,033	2,529,519	3,252,733	9%
TOTAL REVENUES	\$24,502,454	527,671	9,886,469	10,414,140	34,916,594	99%
Program Services	21,433,554	543,798	9,989,457	10,533,255	31,966,809	92%
Management and Administration	1,112,756				1,112,756	3%
Fundraising	1,518,878				1,518,878	4%
TOTAL EXPENDITURES	\$24,065,188	\$543,798	\$9,989,457	\$10,533,255	\$34,598,443	100%

* Estimated from 2011 Reports. Data represents unaudited results of the fiscal year ending September 30, 2012 and an estimate of Conference and District results.

Operating Revenue and Expenses 2012

Community Donations	\$9,423,643
Council	6,278,474
Conferences	3,145,169
Grants	1,754,412
Estates and Trusts	1,042,942
Sale of Donated Merchandise	6,103,746
Council	4,736,684
Conferences	1,367,062
In-Kind (Goods and Services Donated)	13,339,118
Council	9,966,728
Conferences	3,372,390
Investment and Other Income	3,252,733
TOTAL REVENUES	34,916,594
Program Services	31,966,809
Council	21,433,554
Conferences	10,533,255
Management and Administration	1,112,756
Fundraising	1,518,878
TOTAL EXPENDITURES	34,598,443

* Data represents unaudited results of the fiscal year ending September 30, 2012 and an estimate of Conference and District results.



THE SOCIETY OF AMAZING SUPPORT FROM FAR AND WIDE

It goes without saying that minus our Donors, Supporters, and Gift-Bearers, we would be well meaning enough but well out of business as an organization. These individuals, families, corporations, and foundations are our lifeblood. We will remain in their debt through every hour in 2013, as we have in years past and will in years to come. On behalf of all the women, men, and children whom we serve...we thank you.

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\$25,000+ per year for five years

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Annual Gifts Over \$1000

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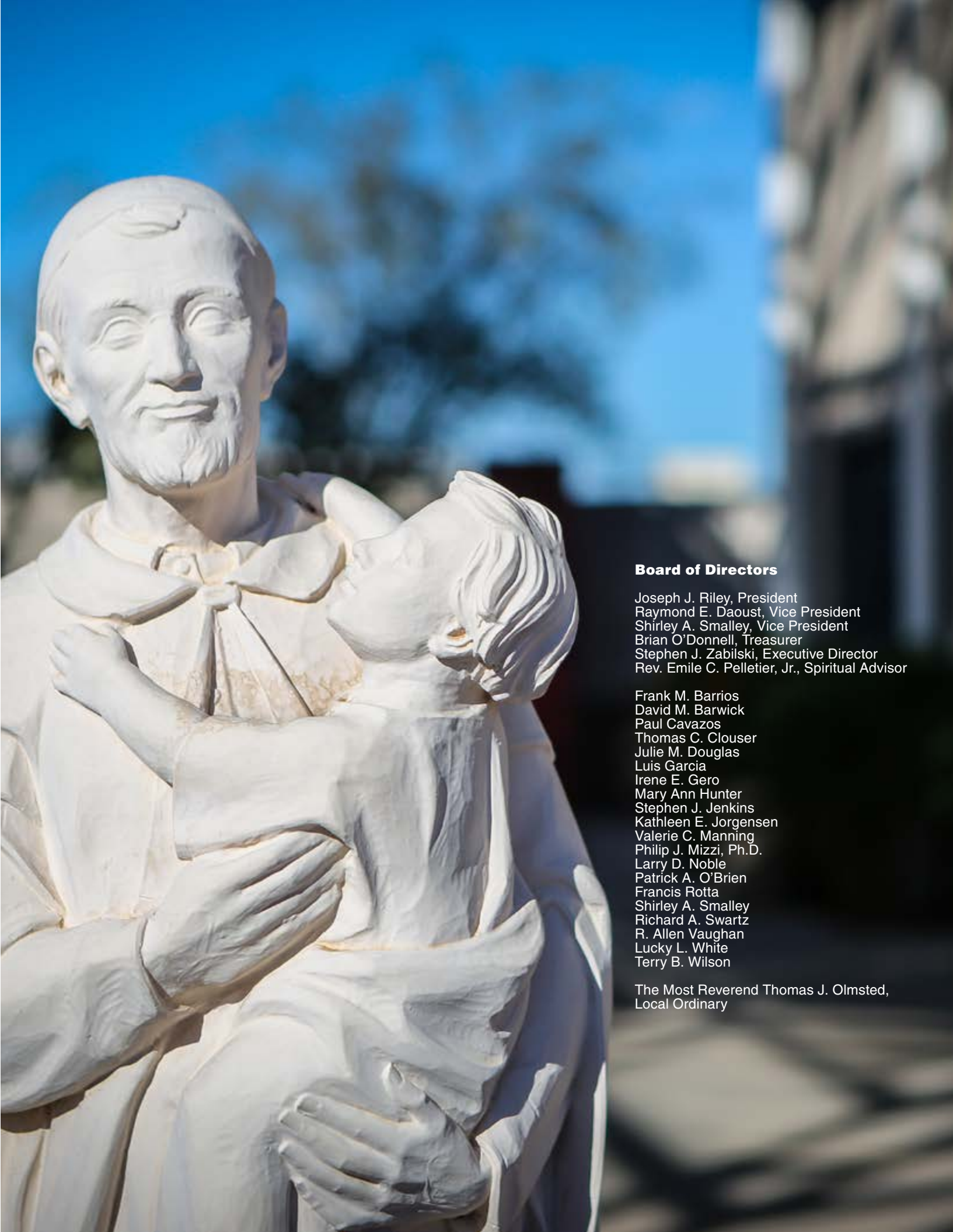
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